

## ***Hooman for Hire Terms and Conditions***

1. Hooman for Hire agrees to provide pet sitting, dog walking and other applicable pet care services in a reliable, caring and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Hooman for Hire from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of Hooman for Hire.
2. Client agrees to notify Hooman for Hire of any concerns within 48 hours of completion of services so they may be properly addressed.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due upon completion of services unless explicitly agreed upon supplementary payment terms.
4. Client will incur a \$25 charge for each returned check in addition to any and all bank fees attributed to the returned check.
5. Hooman for Hire shall exercise all precautions against sickness, injury, escape, loss, accidents or death of Client's pet(s). Hooman for Hire is not responsible for sickness, injury, escape, loss accidents or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Hooman for Hire.
6. Hooman for Hire will first exhaust all contact and emergency contact efforts and follow the directions of the Medical Release Form in the case a pet should become injured or sick.
7. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Representative, other persons or other animal(s) caused by the Client's pet(s) or negligent act.
8. Client agrees to indemnify, hold harmless and defend Hooman for Hire in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
9. Hooman for Hire reserves the right to replace the assigned Representative with another team member in the event the originally assigned Representative is unable to complete the booking. Reasoning may include but is not limited to: Representative breaking contract and guidelines set forth by Hooman for Hire, the client is uncomfortable for any reason, the Representative experiences an unexpected emergency situation which requires another team member to step in their place.
10. This document approves Hooman for Hire and its representative(s) authorization to enter the Client's listed address as needed to perform agreed upon services.
11. Hooman for Hire is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.
12. Client agrees to properly secure the home prior to leaving the premises. Hooman for Hire will re-secure the home to the best of its ability at the end of each visit.
13. In the case of an emergency, inclement weather or a natural disaster, the Client authorizes Hooman for Hire to use reasonable judgment for the care and wellbeing of Client's pet(s) and residence. Hooman for Hire will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Representative.

14. Hooman for Hire is not responsible for any damages beyond the control and/or presence of the Representative.

15. In the case a service has been requested that falls short of the pet's needs or the pet has become stressed beyond reasonable measures, Hooman For Hire will do what we can to replace the sitter or help to find a solution in the best interest of the pet.

16. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter and cleaning supplies. Client authorizes any purchase necessary for the satisfactory performance of duties with proper communication from the Representative. Costs of all purchases and related service fees will be reimbursed to Hooman for Hire upon completion of services.

**17. Client authorizes the use of pet(s) pictures on websites, social media and/or marketing materials for promotional purposes. (Please let management know if you would prefer we keep all photos for private use only, we will make a note in your client profile)**

18. Client authorizes this contract to be valid approval for services so as to permit Hooman for Hire to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.

19. Client agrees not to offer or receive services from team members independently and/or outside of Hooman For Hire. Our privacy, consistency, insurances and such only cover our team members when working for and representing Hooman For Hire. Please alert us immediately if any team members attempt to solicit independent services.

20. The Term of this document applies to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed. I have read the above terms and conditions. I know, understand and agree to all terms stated above. By continuing with services, I am accepting this document as a contractual agreement.